children's centre

New Opportunities 2019-20 Annual Report



Message from the Board Chair and Chief Executive Officer

The children and families that Niagara Children's Centre supports are the heart of our organization. They are the reason our Board members, leaders, employees and volunteers come together and work towards our vision of "Niagara's children and youth at their best". They are "our why".

Over the past year, Niagara Children's Centre continued to grow, evolve and respond to both opportunities and challenges presented during a very dynamic year. Our commitment to excellence and doing what is best for children and families continued to be our guiding principles as we navigated our way through the year.

We made further progress on the four pillars of our strategic plan as we:

- demonstrated system leadership •
- enhanced the scope and guality of services
- supported and engaged our families

continued to strengthen the organization to ensure the sustainability of our programs and support our employees.

Niagara Children's Centre continually considers opportunities and rises to unexpected challenges and this year was no different.

- We transitioned the School Based Rehabilitation program from a program delivered by contracted agencies to a program delivered by Centre employees.
- We continued to implement our Family Engagement strategy by strengthening our parent to parent support program.
- We implemented a new **Behaviour Consultant** role to improve therapy outcomes for children presenting with behavioural concerns.
- We monitored the changes to the Ontario Autism Program, with the view of determining what role Niagara

Children's Centre should play in the future.

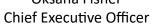
- We worked with our community and our families and the Jay's Care Foundation to create a **Challenger Baseball** program in Niagara.
- We repatriated **space** in our building to allow us to better support our new and changing programs.
- We grew our **fundraising program** through the incredible support of our community.
- We received our **largest ever donation** from a single donor of \$1.275 million dollars.

We feel proud and privileged to be able to work with over 5,800 incredible children and families who come to us for help. Our delivery of high-quality, family-centred programs and organizational practices were recognized by CARF International through a three-year accreditation award, with no recommendations. This accreditation survey result is only achieved by 3% of all organizations surveyed by CARF.

We could not have accomplished everything we did over the past year without a shared commitment to our vision, mission and values. Our Directors, our Leadership team, our employees and our volunteers share a common passion, working hard to help kids and families be their best. Working together and in alignment, we are able to move the organization forward.

We know that the year ahead will continue to test the organization and challenge us to find new ways to support our children and families. We have no doubt that we will continue to serve the children and families who rely on our services with the same commitment to excellence that has guided the history of our organization.







Don Thorpe **Board Chair**

BOARD OF DIRECTORS

Mr. Don Thorpe, Chair Mr. Mathew Siscoe, Vice Chair Mr. Jim Borvsko Ms. Shirley Cordiner Ms. Angela Davidson Mr. Ken Janzen Ms. April Jeffs* Mr. Larry Kent Mr. Vic Kerschl Ms. Lois Ouellette

Dr. Karl Stobbe

*resigned in year

SENIOR STAFF

Oksana Fisher, Chief Executive Officer Dorothy Harvey, Director of Clinical Services Jean Byrnes, Director of Corporate Services and Finance* Tammy Davey-Wiebe, Director of Corporate Services and Finance** Marla Smith, Director of Development

*resigned in year





Mission Impact

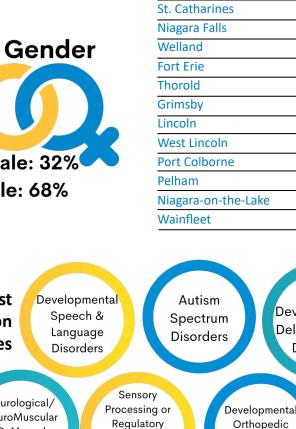
Complexity of Needs



Children Children with 1 service need: with 2 + service needs:

> 45% 55%

Clients by Municipalities



Disorders/

Attention

Disorders





Hours of Client **Related Service**







Total Visits



Waiting for Treatment *As of March 31, 2020

Most Common

Diagnoses

Female: 32%

Male: 68%

Neurological/ NeuroMuscular (CP, Muscular Dystrophy, ABI,

Orthopedic (Torticollis, Toe Walking, etc)

1949
1122
880
358
301
283
232
205
201
168
119
36

Global Developmental Delay/Genetic Disorders

Mission

We enable children and youth with physical, developmental and communicative delays or disabilities to achieve their optimal potential within their home, school and community environments.

We do this through delivering a continuum of therapeutic supports and services to children and families and by working with our partners to deliver coordinated, integrated and family-centred care.

Vision

Niagara's Children & Youth at their Best

Values

Children and families come first

Excellence and innovation are the cornerstones of our achievement

Teamwork and partnerships are vital

Respect underlies all we do





New Opportunities Through Multi-Disciplinary Services

Owen was born prematurely and with many complications. It wasn't until nearly three months after his birth that his parents were able to bring their baby boy home to his big sister, Hailey. As parents of a premature, 3lb baby, they were scared and overwhelmed for what the future may hold for their son.

Prior to discharge from McMaster Hospital, they were referred to Niagara Children's Centre. Fortunately they had already began receiving in-home support from the Centre almost immediately after arriving home. Now, four years later, the mighty family of four still benefits greatly from Niagara Children's Centre "Life with Owen has taught our family a greater appreciation for many of the small things in life; we enjoy spending time together and enjoying the outdoors. Owen's favourite things are camping, swimming, and his sister's laugh," shared his mom Dawn.

That's not to say life with a severely disabled child isn't a rollercoaster, but the Centre has helped Owen and his family immensely. The staff at the Centre have helped us navigate things we never could have imagined: from controlling his reflux, maintaining his nutritional intake, and assisting with ensuring Owen can sleep safely.

Today, his team works to challenge Owen with short term goals, setting him up for success. Working with aids, signs

and/or tactiles, they are working on different forms of communication. His family uses different materials and textures to better his sensory processes, and practice mobility walking, crawling and swimming for his physical development.

On a day to day basis, Owen sees a lot of the Centre as he attends the Niagara Children's Centre School. At school, Owen receives support from physiotherapists, occupational therapists, speech language pathologists, blind-low vision services, and school supports; each and every one of which directly help with Owen's progress and goals.

"As parents we are always kept in the loop. Feedback is given frequently and consistently through meetings, emails and phone calls to make sure we are on the same page with Owen's changes and progress.

We encourage people to support Niagara Children's Centre because there is simply no place like it. From the fantastic staff support and tools, to the family-like atmosphere, we couldn't imagine any place that just fits Owen and his needs any better than Niagara Children's Centre.

The Centre has taught us that every child has their own path in life, and the journey along the way brings happiness."



Quick Stats -Therapy

825 Physiotherapy Clients 4,443 Visits



2,115 Occupational Therapy Clients 8,886 Visits



3,481 Speech Language Therapy Clients 20,808 Visits

533 Social Work Clients 2,348 Appointments

> 155 Parent Education Sessions 581 Attendees



New Opportunities Through School Based Rehabilitation

This year, with the support of the Ministry of Children, Community and Social Services, Niagara Children's Centre brought School Based Rehabilitation Services (SBRS) "in-house". The program, which was previously administered by contracted service providers, is now being administered by Centre employees directly.

The objective was to provide greater integration, consistency and continuity of care. We worked closely with the previous service providers to support a smooth transfer of clients. We also worked with the Niagara schools boards on developing new transition and referral processes and a new service delivery model. We were excited to recruit a new team of 16 therapists (PT, OT, SLP), a coordinator and a manager of school age and lifespan services. The team was brought together in January, with a focus on collaboration, best practices and interdisciplinary care, with the ultimate goal of improving therapy services for school aged children.

Our SBRS clinicians offer speech language therapy, occupational therapy and physiotherapy to students in publicly funded schools across Niagara. Each clinician is assigned to a service area, which gives schools and educators a consistent contact person when they have questions or concerns regarding their students or the process. The team is able to collaborate easily with other SBRS team members as well as other therapists at Niagara Children's Centre. This supports coordination and continuity of care from our preschool aged services to our school aged services, improving the transition to school process.

Being part of an interdisciplinary team also offers the opportunity for joint visits to ensure goals are aligned between the disciplines and all care providers are on the same page.

Tara, an occupational therapist on the SBRS team shared, "The team is fantastic! Having the support of fellow SBRS clinicians and other members of the Centre has been a tremendous help in ensuring we can make the most of our time with our clients."

Having the flexibility to offer services outside of the classroom, including appointments at the Centre or virtually in the evenings or on weekends has improved parent and caregiver participation. The ability to directly connect with parents, rather than offering updates via notes or through a third party such as a teacher, gives them the opportunity to continue therapy interventions at home and ultimately improve outcomes.

Kelli, a speech language pathologist, shared, "The emphasis on family engagement at Niagara Children's Centre is evident. Connecting through phone calls and virtual visits gives the families I serve the confidence and skills they need to help their child reach their full potential."

And a child reaching their full potential is always our primary goal.



Quick Stats -SBRS



1,736 Waiting for Service





4 Speech Language Pathologists
1 Communicative Disorders Assistant
8 Occupational Therapists
2 Physiotherapists
2 Coordinators
1 Program Assistant
1 Clinical Manager



New Opportunities Through Communication

Imagine the frustration of not being able to communicate with your friends and classmates, your teachers or even your extended family. This was the challenge Alex faced before having the opportunity to communicate through a speech device with the help of Niagara Children's Centre.

Alex is a bright and enthusiastic five-year old who has been coming to the Centre since he was very young for help with a number of challenges. He has received physiotherapy and participated in the preschool resource program, and his parents have attended numerous parent education sessions. Most recently, he attended the Niagara Children's Centre School with a focus on improving his communication skills.

While at the Centre School he has been working with speech language pathologist Larissa on learning to use a communication device.

"He took to it immediately and has made incredible progress," shared Larissa. Her focus is on preparing children like Alex for success in their community schools by empowering them with the ability to communicate effectively. For Alex, that meant becoming familiar with and using a Tobii Dynavox to select the words and phrases he wants to communicate.

Alex uses his device to share his interests, share what he is learning and connect with his family, friends and teachers.

"Alex is such a clever, silly boy and now his personality is really given a chance to shine. He understands so much and now he can express himself. He was using his Dynavox at school and it really helped the teachers understand him," said his mom Chelsea.

Larissa programs the device with input from his parents to suit Alex's specific needs with words and phrases he'll use, and then she works with Alex to be able to use the device on his own. Through his device, he can have conversations and share his thoughts and feelings with those around him, which improves Alex's ability to be an active participant in school, home life and his community.

"He can now tell us exactly what he wants to eat or what toys he wants to play with next.

This has really helped him to engage more with extended family members. It is difficult for most people to understand what he is saying verbally, so this has

aiven him the opportunity to connect in a way he never has been able to before.

He loves having pictures programmed on his device for the people he knows and will often ask to see his school friends or his Grampa's dog for example.

"We are so proud of him and how far he has come with the help of Larissa and his team at Niagara Children's Centre."



Quick Stats -Supporting Our Mission

" The professional staff are wonderful. We received wonderful help from our speech therapist! Our social worker has been super helpful. The recreation team is amazing, the programs are great, we particularly love the swimming programs. Keep up the wonderful work Niagara Children's **Centre. Your team actually HELPS** children and parents, they don't just talk about it, they do it! Thank you! - Centre Caregiver







2 Medical **Consultants**



1,933 Donors



Why little kids

New Opportunities Through Behavioural Supports

Niagara Children's Centre therapists work with families to develop goals for their child's therapy and then together they work with the child to achieve those goals. Sometimes though, children present with behaviours that make working towards those goals difficult. That's where Milena comes in.

Milena is the Centre's new behaviour consultant. When a clinician or parent identifies that a behaviour concern is preventing therapy progress, the clinician contacts Milena, who goes over the child's current progress and challenges. All behaviour is communication, so Milena looks to get to the root of the challenges to understand what the child is trying to communicate.

When a therapist identifies a specific behaviour challenge occurring during therapy, Milena might attend a session or two and give the parents and the therapist suggestions on how to improve behaviour and increase success during therapy sessions with strategies specific to that child and their goals.

One family shared that their child was struggling to sleep, which was affecting not only her ability to participate in therapy but made daily life difficult for their family. Milena had the parents keep a log of their activities over the course of several days to help pinpoint the issue. After several weeks she noted that feeding times were inconsistent and she had more trouble sleeping the closer her mealtimes were to sleeping times. She worked with the family to develop a new routine, along with some additional strategies. Within days, the parents reported success with sleeping and a renewed focus on therapy goals.

They shared, "Her suggestions and strategies changed our lives. She explains everything so clearly and easily; she is so organized; she takes the time to listen; she genuinely cares. We can't thank her enough for what she has done to help us get our lives back."

Along with addressing specific concerns with families and therapists, Milena has also developed several workshops for parents and caregivers focused on topics that many of our families have expressed frustration with, including toileting, tantrums and meltdowns, routines and transitions, anxiety and stress, and more. These are offered quarterly and have seen incredible participation since they began a year ago.

Most importantly, therapists are reporting that their clients are engaging more in table top activities, walking further than they had ever before, are more attentive and engaged, and lasting longer in therapy sessions. Children are achieving their goals and making the most of their therapies where they may not have been able without the additional behaviour support – a win for everyone.



Quick Stats -Behaviour

"Melina is a great addition to the Centre! Though my son's time only overlapped shortly with her joining, she offered very valuable insight and techniques for me to pass along to his teachers as he heads off to our community school."

- Centre caregiver

56 Individuals Served



63 Consultation Requests

80 Workshop Attendees



New Opportunities Through Challenger Baseball

"Let's play ball!" This is a phrase not commonly heard among families when referring to their child with special needs. Because many of our clients face a lack of opportunity to participate in truly inclusive team sports, Niagara Children's Centre jumped at the chance to bring Challenger Baseball to Niagara in 2019, in partnership with Jays Care Foundation and Centre families.

Challenger Baseball is an adaptive baseball program designed to empower children and youth living with cognitive and/or physical disabilities, and allow their parents the opportunity to build community with fellow parents.

Each child is paired with a volunteer buddy who helps them to play the game successfully by filling in where they need help in all aspects of the game. The buddy allows parents to relax, while cheering their kids on from the sidelines with each other.

Our recreation therapist and family engagement facilitator worked with several Centre families to co-design the program, to ensure it was always family focused and meeting their needs when it came to dates, times, length of practices and more.

"Challenger Baseball has made a big difference in our lives. It allows our son to get out and be a part of a team – something every parent wishes for their child. We feel a part of something too. It allows us to be like other parents supporting their child in a sport regardless of their ability," shared Daniella Sacco, whose son Giancarlo participated in the program. Practices were held twice a week for 6 weeks, culminating in a final tournament where Centre staff, families and friends came together to recognize the incredible achievements of each player and to celebrate all of the incredible opportunities that this program provided for our clients and their families, including increasing quality of life and a feeling of community.

Sabrina, whose son Alexander participated in the program said, "This is my son's first opportunity to participate in a team sport and he loves it. He's excited about the game, the uniform, and has an absolute blast running around and playing with his friends and volunteers."

The program wouldn't have been as successful as it was, without many community partnerships. The Jay's Care Foundation provided training and equipment to build the program, Brock University lent their intramural fields and Brock and Niagara College recreation therapy students volunteered their time as coaches and buddies. Many Centre families volunteered their time to provide feedback throughout the design process and the duration of the program to ensure the timing of practices was ideal, the teams were having fun and everyone was safe.

Challenger Baseball was developed in the true spirit of the 6 "F's" of pediatric rehabilitation. The focus was on participants having Fun, making Friends, getting Fit and improving their Function. They were there with their Families and everyone is already looking forward to the Future and the next season.



Quick Stats -Rec Therapy



27 Unique Programs

Challenger Baseball Stats

50 Client Challenger Baseball Participants

30 Volunteers/ Buddies



14 Practices & Games





Katie & her sons

New Opportunities Through Family Support

Katie began coming to Niagara Children's Centre with her oldest son in 2015, and just a couple of years later her second son also came to require the services of the Centre, but she noticed a difference between the two experiences.

She says, "I felt less isolated and anxious the second time around. I had developed relationships with the staff at the Centre and friendships with other parents on the same journey. It makes a big difference feeling that you're not alone."

Kimberly first came to the Centre when her daughter Amelia was just 8 months old. Amelia wasn't developing typically and doctors couldn't explain why at the time.

"When I first started this journey of special needs parenting and realized I was put into a world I didn't understand, I felt so alone. Those first few weeks, months, years were so full of emotion and grief and fear," said Kimberly. "After we were referred to the Centre, the team confirmed our concerns and offered to help and lend a friendly ear. We felt like the Centre staff understood us and we weren't alone anymore. We have a great support system at the Centre including Amelia's therapists and other families now."

Katie and Kimberly both decided they wanted to give back to the Centre and other families. Katie joined the Centre's Family Advisory Network and became a Support Parent.

"I was looking for a way to stay involved with the Centre and to be able to give back and help other families. The Centre is amazing and helps with so much but there was a piece missing. That person that could say 'I understand what you're going through, I've felt those feelings, I've had those struggles and I see you.' That can only come from someone that has gone through it themselves," said Katie. She and Kimberly became Support Parents focused on supporting families who were new to the Centre. Families often tell us they are looking for ways to connect with other parents, but feel too overwhelmed in the beginning to seek that support out for themselves as they focus on the needs of their child.

Kimberly and Katie attended groups intended for new clients like "Jump n Jive" and "Walker Group" to meet families and offer support. Families facing a new or unknown future for their child often don't know where to turn for support. By offering the opportunity for support in groups parents are already attending, we can ease their journey and improve the lives of the entire family.

"I know how isolated we felt at the beginning of our journey and it's really satisfying to witness families make a connection. It's so important but something you don't always realize you needed until years later."

They were also involved in designing several networking opportunities like the Parent Conference and themed parties for families. Kimberly says "Watching other parents make connections and knowing that these events and networking opportunities weren't around before and that I had a small hand in helping create these opportunities to alleviate potential isolation is really rewarding. I hope going forward parents always have opportunities to reach out for support in a variety of ways."

The Centre also offers a virtual support group through a closed Facebook page, should parents not be able or interested in attending groups and events. Parents and caregivers can join and ask questions, provide support and most importantly, build friendships.

Providing a variety of opportunities for families to connect with each other helps to improve the lives of the families and children we support by creating communities where everyone feels supported, and we couldn't do it without generous parents like Katie and Kimberly.



Quick Stats -Family Engagement



34 Family Advisors

18 Family Advisory Network Members

8 Parent Talk Sessions

30 Unique Participants



3 Special Events 179 Event Attendees





298 Online Support Group Members

Centre Recognized for High-Quality Care

In November 2019, Niagara Children's Centre underwent an accreditation survey conducted by CARF International, which resulted in a three-year Accreditation Award for our organization in the following program areas:

- Interdisciplinary Outpatient Medical Rehabilitation Programs (Pediatric Specialty)
- Governance Standards

Accreditation is a voluntary process, initiated by the Centre to provide an objective, third-party assessment of whether our practices meet internationally established standards and best practices in client

service delivery, operations and strategic planning. Accreditation from CARF International demonstrates the Centre's commitment to family centred care and providing the best possible service and outcomes to our clients.

In particular, CARF surveyors noted that Niagara Children's Centre appears to flourish in its committed service to clients and provides high-quality, comprehensive care in an environment that fosters respect, and compassion.

"We are very proud that Niagara Children's Centre received no recommendations from this accreditation survey, which occurs in only approximately 3% all programs surveyed. This is the second time we've received this outstanding result," said Centre CEO, Oksana Fisher. "This indicates to our stakeholders that we continue to go above and beyond the required standards of CARF to ensure the highest quality of care for every child and family we serve."

The survey report noted that staff members are enthusiastic and professional, providing customized comprehensive programming to meet the functional needs of clients. Stakeholders who were interviewed stated that the Centre is exceptional in its support of families, is committed to community collaboration with outside agencies, and has played a significant role in moving the Niagara community forward.

CARF's report also outlines that it is evident that the Centre places great emphasis

on providing ongoing social and emotional support for the parent and families of the client serviced through the provision of comprehensive social services from the time of intake through the active phase of delivering holistic integrated rehabilitation services and to transition to the school/community.

"Every Centre employee contributes to the organization being what it is. Our exceptional survey is the result of everyone's commitment to the work we do and to the families we serve."

A Three-Year Ad	ccreditation is issued to
Niagara C	hildren's Centre
for the following	g program(s)/service(s):
	habilitation Programs (Pediatric Specialty Program) nce Standards Applied
This accredita	ation is valid through
Janu	ary 31, 2023
coreditation seals in place befo	w signify that the organization has met annual
ance requirements for quality :	standards that enhance the lives of persons served.
1000	



Niagara Children's Centre Statements of Operations

Years ended March 31

Total 2020

Revenues

Ministry of Children, Community & Social Services	
Core Services	4,123,679
Preschool Speech and Language	1,439,146
SSAH, SCS	1,060,273
School Based Rehabilitation	1,967,393
Regional Municipality of Niagara	431,875
Local Health Integration Network	77,397
Other Income	389,000
Amortization of Deferred Capital Contributions	119,689
	\$9,608,452

Expenses

Expenses		
Salaries and Benefits		6,310,792
Contracted Services		2,450,944
Operating		811,435
Building Services		233,827
Amortization of Property and Equipment	-	119,723
		\$9,926,721
(Deficiency) Excess of Operating		
Revenues Over Expenses for the year	\$	(318,269)
Fundraising		
Contributions		2,124,650
Salaries and Expenses		(227,742)
		1,896,908
(Deficiency) Excess of Revenues		
Over Expenses for the Year		<u>\$1,578,639</u>

Auditors: Grant Thornton LLP, St. Catharines. A complete set of audited financial statements is available upon request.

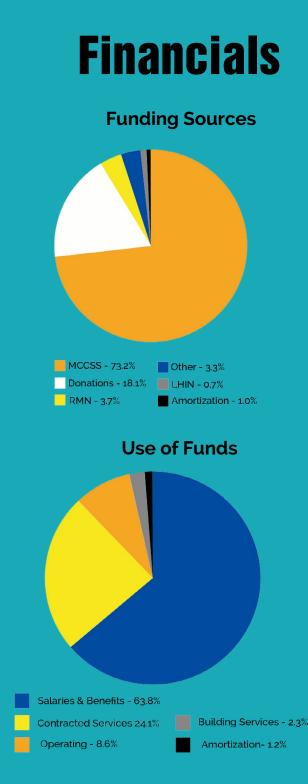
Thank you to our funders:





Ministry of Children, Community and Social Services Ministry of HEALTH AND LONG-TERM CARE





Total 2019
4,119,679 1,439,146 1,160,693 633,539 429,887 58,394 387,504 130,142 8,358,984
5,839,720 1,945,567 667,489 253,901 130,187 8,836,564 (477,580)
1,020,299 (221,070) 799,229 321,649

A Donor Perspective

St. Catharines Professional Firefighters Association – Tradition Provides the Opportunity to Give Back

The St. Catharines Firefighters have been supporters of the Centre for many years. In the 1970's and 80's, they often provided transport for the children of the Centre to and from activities they might not otherwise be able to travel to. Today they're involved in Centre fundraisers like the Superhero Run, building on the tradition to of giving back in Niagara.

Joel Chatterton, a Captain with the St. Catharines Firefighters, says," Firefighters are steeped in tradition, and the tradition of giving back to our community is an important one. We know kids look up to us, but we look up to the kids at Niagara Children's Centre. They're so motivating for us to want to want to be involved with the Centre."

Each year, members of the Association fundraise for and attend the Superhero Run. The first year only a few attended, but by the fifth year of the event, all of the rookie recruits and several long serving members attended to compete in the run and interact with families. They even brought their truck for kids to tour.

"We love interacting with the kids and as a team; we look forward to the Superhero Run every year. We're so proud to participate and be involved."



To learn more about how you can support the Centre, contact Marla Smith, Director of Development at 905-688-1890 ext. 106 or email Marla.Smith@NiagaraChildrensCentre.com

(April 1, 2019 – March 31, 2020)

\$50,000+

Bell Media Estate Of Mary Eileen Kay Anonymous – 1

\$25.000 - \$49.999

Estate Of Mike Washuta Ontario Trillium Foundation Niagara Children's Centre Fund at the Niagara Community Foundation

\$10.000 - \$24.999 Barbara Gale Brock University Canadian Tire Jumpstart Charities Cotton Construction Golf Tournament Hats & Horses -Niagara Derby Day Niagara Catholic District School Board Rotary Club of St. Catharines Stanley & Valerie Caster The Viola-Salter Group Wise Guys Charity Fund

\$5,000 - \$9,999

CIBC Wood Gundy, St. Catharines Team City of St. Catharines Mayors Invitational Golf Tournament Club Roma Golf Tournament

GoodLife Kids Foundation **Heavy Construction** Association of Regional Niagara Ida & Bob Gale Sr. Community Fund at Niagara Community Foundation MNP Itd. Niagara Corvette Club



Ontario Power Generation Dr. William Orr Foundation Pen Financial Credit Union Rotary Club of Welland Scotiabank Stamford Lioness Club

\$2,500 - \$4,999 Alectra Utilities BrokerLink-Sheehan & Rosie Ltd

Donor Recognition

Cla-Val Canada Corp **Cooper Wealth Management** of RBC Dominion Securities **Evans Heating & Cooling** Greek Canadian Community Association Of Niagara Dorothy Harvey Susan Howlett Kelly Jones - Desiardins

Anonymous - 2

\$1,000 - \$2,499 Al & Helen Bezuyen Tim & Vanessa Berman Biznet Boldt Realty Inc **Flizabeth Born** Club Italia **Club Richelieu** Kerrv & Barbara Cornelius & Family Fund at Niagara Community Foundation Cruising On The Q Oksana & Bob Fisher Lucy Fortino John & Lynda Gammage Grantham Lioness Club Genesis Motors Canada Bryan & Nancy Hermans Ken & Donna Janzen Robert A Lavelle Memorial Fund at Niagara **Community Foundation** Mike Malonev Cindy & Derek Mewhinney Niagara Detention Centre Niagara Prosthetics & Orthotics Group O'Hara Trucking & Excavating Inc Once Upon A Child St. Catharines Jon Pintwala Robert Phillips

Insurance The May Court Club of St. Catharines Niagara Falls Comicon Ltd. Rona Inc. Sandtrap Pub & Grill Sleep Cheap Charities Reap Grierson Salter Johannes & Marga Thiessen United Way Niagara Joseph Viola Walker Industries

Donors Continued

Angel Sacco Jessica Sanchez Marla & Adam Smith Sir WInston Secondary School - SWC Walks St. Catharines Professional Firefighters SunOpta Inc Urban Design Renovation Diana Valsi-Nekoui Diane Watson Alfred Wiens Wills Family Foundation at Niagara Community Foundation

\$500 - \$999

St. Alfred's Church CWL Auld Reid Memorial **Tournament Fund** Aurora Tancock **Financial Services** Ron Baerg Ballhockey.com Wayne & Catherine Barkwill Mumin & Sabrina Basic Matt Berry James Bradley Scott Brenn **Bocchinfuso Funeral Home Boehringer Ingelheim** Ted Boldt Lisa Bowers Brock Ford Lincoln Walter Burritt Circle P. Paving

Court Holdings Limited CR Smith Financial Credit Bureau Services Canada Rob & Carolyn Culliton Terry & Diane Dick Danny DiPardo Deloitte Canada Down Syndrome Niagara Caring Parents Deborah Harding HollisWealth The John Howard Society of Niagara Scott & Callie Holmes Ed & Janice Janzen Kaupp Electric Ltd Vic & Farida Kerschl Kim Kooiman



Teddy Elia Falcon Crane Ltd Francine Faulkner Don & Lois Fretz Vera Gale Gales Gas Bar Garden City Manor Grant Thornton LLP Grantham Lions Club In Memory of Mrs. Margaret Guse Lorraine Hand KPMG John Krakar Ladies Auxiliary - Canadian Corps Unit 44 Lancaster Brooks & Welch LLP Robert & Judy Mansfield Midas Auto Service Mike & Diane Michaud Ivana Komljenovic Metcalf Mountainview Homes Susan Mull Niagara Casinos Niagara Construction Association Niagara Falls Volunteer Firefighters Association Station 6 Niagara Region Model Flying Club Inc John & Heather Netherway

David Orr Nicole Paul Frank & Susan Pohorly **Rankin Construction** Inc. **Ridley College Ridley College -**Leonard LadyBugs **Keith Robinson** Minka Shannon Tara Sabadin Cheryl & Doug Smith St. Catharines United Mennonite Church St. Davids & District Lioness Club Twenty View Farms Inc Vaxxine.Com Walker's Country Market Evan WalPole-Smith

David Wells Eric & Darci Weinert David & Danielle Willer Kate Wiley White Oaks Resort Wormald Masse Keen Lopinski LLP Anonymous - 4

\$250 - \$499 Leanne Abramovitz Advantage Restaurant Supply Tony & Rebecca Alfieri **Beatties Basics** Max Bailev Robert Beach Darryl Beck Ryan Besse Madeleine Belanger Melody Bonaldo Carolyn Bourke Jean Byrnes Josh& Nicole Cassolato Joe Carlomusto Tony & Leslie Cirasuolo Nicole & Erik Chamberlain Chippawa Volunteer Firefighters Association Terri Chow Church Of God Christian Outreach Group CloudChoice Inc. Club Sardegna Nel Niagara Inc Jeff & Rhonda Collee Mike & Susan Collee Marilyn Coull Ed & Anita Curran Cogeco Angela Davidson Glenn & Ellen Davis Helen's Delicatessen Rvan Denhollander

Audrey Doran

Linda Duc

Carrie Dyck

EnoAmerica

Ted Farrell

Barbara Fantino

Doug & Maxine Gaylor Mark Gaboury Michael & Judy Gaudrault Scott Glover Greg & Allison Harvey John & Cathy Henderson Jackie Hermans Scott Hickerson Patrick Hinchliffe Cam Hill Craig Janzen Joan Jamison



Robert Kempt Mark Kretz Kristina Komljenovic Andrea & Pete Lannon Charles LeGuerrier Frank Leslie Lions Club Of Fort Erie Brent Longmoore Annette Marchionda

Thank you to all of our other generous donors, supporters and those who wish to remain anonymous!

Lindsay Marshall Sally McGarr Meridian Credit Union Meridian Credit Union -Pendale Branch James Meyers Trudy Michielsen Bob Moore Uwe & Ruth Natho Niagara Area Business Womens Network Niagara Children's Centre Golf Arlene Pegg Brent Pfab Colin Peters Richard & Helen Predovich Jon & Brenda Radue Derek Rankin Brett & Kristine Read Meghan Reichheld Rockway Presbyterian Church Women Chris Rogers Paul & Cathy Rubocki

Margaret Runka Safari Niagara Grandma & Grandpa Sanders Tim Scott Silver Spire United Church Women **Doug Smith** Jordan Smith June Squires Darrvl & Lisa Strum Dave & Sonia Stevenson Sunset Grill Fairview Mall Nancy Taylor Patricia Teal Don & Debbie Thorpe **Greg Tremeer** Union Lodge No. 16 I.O.O.F - Odd Fellows'

Tournament Niagara Craft Shows Niagara Freewheelers Bicycle Touring Club Jaymieson O'Neill Orangetheory Fitness William K. Orr Janie Palmer Party Perfect Niagara Temple Lisa Vinc The Late Mike Washuta George Wiley Willoughby Volunteer Fire Department Gordon White Zeta Psi Phi Brock University Anonmyous - 3

children's centre

therapy and support to help kids shine therapie et soutien pour aider les enfants à briller

Proud member of





567 Glenridge Avenue St. Catharines, Ontario L2T 4C2 905-688-3550 niagarachildrenscentre.com

Charitable Registration Number: 12342 8799 RR0001



Therapy and Support | niagarachildrenscentre.com